

National Contact Point for OECD Guidelines for Multinational Enterprises

The Portuguese National Contact Point (PT NCP) is coordinated by the Directorate-General for Economic Activities (DGAE) and the Agency for Investment and Foreign Trade of Portugal (AICEP Portugal Global), and aims helping companies and their parties to take appropriate measures for promotion and implementation of the OECD Guidelines for Multinational Enterprises.

All bodies that make up The NCP network composed of the Secretariat of the OCDE and 49 NCP, provide a (non-judicial) mediation and conciliation platform for resolving complaints against companies about alleged non-compliance with the Guidelines.

Thus, any individual or organization who considers that the actions or activities of a multinational company are non-consistent with the Guidelines, can submit a formal complaint to the NCP based in the country where that company operates.

Submit a formal complaint to the PT NCP

If you wish to submit a formal complaint to the PT NCP regarding an alleged failure regarding the compliance with the Guidelines, you should complete the Initial Application for Contact with the PT NCP. Completing this form does not exempt you from consulting the Guide for Procedures for the Treatment of Specific Instances within the scope of the OECD Guidelines for Multinational Enterprises.

1. [Procedural Guidance for the Treatment of Specific Instances under the OECD Guidelines for Multinational Enterprises \(Portuguese Version\)](#);
2. [Initial Request for Contact with the PT NCP \(Portuguese Version\)](#);
3. [Procedural Guidance for the Treatment of Specific Instances under the OECD Guidelines for Multinational Enterprises \(English Version\)](#);
4. [Initial Request for Contact with the PT NCP \(English Version\)](#).

Find more information in:

1. [OECD Guidelines for Multinational Enterprises](#)
2. [OECD Due Diligence Guidance for Responsible Business Conduct](#)
3. [OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas](#)
4. [Practical actions for companies to identify and address the worst forms of child labour in mineral supply chains](#)
5. [OECD Due Diligence Guidance for Meaningful Stakeholder Engagement in the Extractive Sector](#)
6. [OECD Due Diligence Guidance for Responsible Supply Chains in the Garment & Footwear Sector](#)
7. [OECD-FAO Guidance for Responsible Agricultural Supply Chains](#)
8. [Responsible Business Conduct for Institutional Investors \(Infosheet\)](#)
9. [Responsible Business Conduct for Institutional Investors \(Report\)](#)
10. [Due Diligence for Responsible Corporate Lending and Securities Underwriting \(Report\)](#)